# DOUG BLEMKER

integrated marketing communications professional focused on strategy and delivery specifically within the entertainment industry

## contact information:

Doug Blemker blemker@gmail.com Orlando, FL 321-297-4698 linkedin.com/in/dougblemker

# portfolio:

dougblemker.com/portfolio



## skills:

advertising planning AP Style art direction asset management/creation brand management communication planning copywriting crisis management editorial writing / editing educator / trainer event planning graphic design integrated marketing marketing planning media pitches / placement message development news writing / web writing production photography project management public relations puppet building social media marketing stage management strategic planning training video editing visual design web design

# PROFESSIONAL EXPERIENCE

## ENTERTAINMENT GUEST EXPERIENCE MANAGER | MAGIC KINGDOM, WALT DISNEY WORLD | 2018-PRESENT

- Managed multiple direct reports and teams focused on goals of exceeding the experience within the Character department of Magic Kingdom Park.
- Launched new character sightings and meet and greet opportunities with multiple partnerships leveraging relationship building and core stakeholder communication
- Project managed venue launches and partner relationships specific to those launches specific to scope of work and budget with specific tactics
- Managed character team technology infrastructure, processes and projects through strong organization, collaboration and strategic planning skillsets
- Successfully worked within and between multiple teams and areas of entertainment leaders, trained in multiple areas and teams in a fast-paced, constantly changing, diverse and inclusive environment

#### INSTRUCTOR OF PUBLIC RELATIONS/ADVERTISING | UCF, ORLANDO, FL | 2015-2021

- Instructional designed and taught upper-level, professional-focused courses in
  advertising copywriting, public relations writing and AP Style / business-professional
  writing and editing. Developed ad/pr campaigns course and Adobe design course while
  developing and encouraging intellectual curiosity and a strong willingness to learn
- Led strategic conversations and presentations with school level and department level leadership committees on marketing, PR and advertising professional education
- Designed and taught Adobe design courses focused on Photoshop, Illustrator, InDesign, Premiere and After Effects

### MARKETING & PUBLIC RELATIONS DIRECTOR | ALLIED GLOBAL MARKETING, CHICAGO, IL | 2009-2017

- Created strategic documents, roadmaps and creative briefs for all projects in line with industry trends and marketplace needs via strategic conversations and presentations within the key campaigns
- Developed, created and launched creative department with income exceeding \$100k through effective budget, timeline and scope creation
- Served as art director and messaging/brand consultant for 32 national touring markets partnering with internal peers to develop marketing campaigns focused on market research and data across multiple channels and transmedia elements
- Managed, created and distributed print, online/digital, social, large format, OOH, email, collateral and photography to support key touring Broadway shows and markets
- Developed communication strategies and campaign plans for touring Broadway shows with key stakeholder alignment and approval
- Balanced multiple projects, clients and partners in confidential environments with the flexibility to change and adjust priorities with limited resources
- Developed strong relationships with Broadway creative team, agency and leadership to balance the challenges facing touring market budgeting and messaging
- Arranged, developed relationships with and trained key talent on the media messages
  for shows to provide on-message interviews with news organizations around the
  country as show public relations director
- Provided crisis and media response support with local partners in both on-call and spokesperson roles
- Stage managed all events related to show teasers including calling the event, preparation of costumes, alignment with actors' union requirements, show space, lighting and amplification
- Developed and project managed live events for touring Broadway advance trips ensuring coordination and presentation of shows, integrating and supervising all

## education:

M.A. Journalism M.A. Public Relations Ball State University

B.A. Journalism
Franklin College of Indiana

# software competencies:

Adobe Acrobat

Adobe After Effects

Adobe Certified Educator

Adobe Certified Professional

Adobe Illustrator

Adobe InDesign

Adobe Lightroom

Adobe Photoshop

Adobe Premiere

Camera RAW

FileMaker Pro

Final Cut Pro

GSS

HTML/CSS

Keynote

Meta Business Suite

Microsoft Excel

Microsoft PowerPoint

Microsoft Word

Microsoft Outlook

Microsoft Access

**OpSheet** 

Photo Mechanic

**PowerApps** 

Quark Xpress

SharePoint

Teams

WordPress

Zoom

# PROFESSIONAL EXPERIENCE, continued

show elements and documenting all necessary union-based information focused on budgeting, execution, travel, transportation, housing, operational guidelines and partner integration

- Partnered with agents, general managers, celebrities and others to gather talent for interviews, events and publicity
- Developed press, publicity and PR campaigns specific to the communication strategies
- Developed, budgeted, managed and executed live performances and event development for touring shows
- Supported marketing efforts and planning for "Billy Elliot the Musical" and "STOMP"
- Served as public relations manager / national press rep for touring Broadway shows

PUBLIC RELATIONS ASSISTANT / INSTRUCTOR OF JOURNALISM | BALL STATE | 2006-2008

ASSOCIATE COMPANY MANAGER | PHANTOM OF THE OPERA, NEW YORK, NY | 2004-2005

ASSOCIATE DIRECTOR OF PROGRAMS | CYLC, WASHINGTON, DC | 2003-2004

GUEST RELATIONS MANAGER | DISNEYTHEATRICAL PRODS, NEW YORK, NY | 2002-2003

#### WALT DISNEY WORLD CAST MEMBER | ORLANDO, FL | 1998-2002

 Guest Relations/VIP Tour Guide; Guest Talent Coordinator, College and International Programs coordinator; Magic Music Days; Youth Education Series Facilitator, Disney Days Facilitator, On-Property Sales and Communication; Entertainment performer/ trainer, Disney's Animal Kingdom; Front Desk/Guest Services/Concierge, Disney's Grand Floridian Resort and Spa

# **CONTRACT ROLES**

#### WEB WRITER / DESIGNER | DISNEY CRUISE LINE | 2013-2020

- Redesigned all on-board Port Adventures brochures
- Designed template for new Port Adventures descriptions
- Wrote and edited shore excursion descriptions for online and on-board dissemination

### DIRECTOR OF MARKETING | WARRICK PUBLIC EDUCATION FOUNDATION, NEWBURGH, IN | 2016-PRESENT

- Managed all media hits, press releases and PR materials for local foundation
- Developed online ticketing system and processes for local theatrical productions
- Designed and produced all marketing materials including traditional and digital materials, advertising and fundraising collateral
- Designed multiple websites for use by the organization depending on need

## CREATOR | CREATE RELATE, ORLANDO, FL | 2013-PRESENT

- Designed print, online and interactive media for clients
- Developed and designed Wordpress websites to meet client needs
- Photographed multiple touring Broadway and local theatrical productions
- Consulted and trained clients on design software and editorial writing/editing